GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2126
ANSWERED ON:06.08.2010
CENTRALIZED PROCESSING CENTRES
Adhalrao Patil Shri Shivaji;Wankhede Shri Subhash Bapurao

Will the Minister of FINANCE be pleased to state:

(a) whether the ``Centralized Processing Centre`` (CPC) has begun processing of the Income tax returns;

(b) if so, the details thereof;

(c) the achievement of the centre as on date; and

(d) the steps taken by the Government to ensure that the income tax payees are benefitted at large through such centres?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM)

(a) Yes Sir, Centralised Processing Centre (CPC), Income Tax Department at Bangalore is processing income tax returns regularly.

(b) Till date, 26.99 Lakh Income Tax returns have been processed and over 3 Lakh refunds have been issued at the CPC.

(c) The performance statistics are as under:

(i) Total returns processed 26.99 lakhs

(ii) Total refunds issued 3.1 lakhs

(iii) ITRV received and acknowledge 47.4 lakhs

(iv) Daily phone calls from tax Payers attended at CPC - 650(average)

(v) Daily Processing - Average 50,000 returns(peak 65,000)

(d) The Government proposes to set up more CPCs so that the benefits can be extended to taxpayers in other parts of the country.